

Behavioral Healthcare Providers

# Provider Handbook

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## Introduction

Behavioral Healthcare Providers (BHP), a division of M Health Fairview, is dedicated to enhancing behavioral health through providing quality health care services since 1995. BHP has established a comprehensive Referral of Behavioral Services. The BHP Referral Network is positioned to help people and communities improve their behavioral and emotional health. The BHP Referral Network has providers with experience delivering care in clinically and financially integrated systems of primary care and behavioral professionals.

### Mission Statement

BHP is a nonprofit behavioral health care organization dedicated to helping people and communities reach their potential. BHP is dedicated to enhancing behavioral health through innovation

## I. Contact Information

Department	Phone	Fax	Email
Network Services	763-525-1746, option 7	763-486-4436	System-nservices@Fairview.org
Behavioral Healthcare Providers Main Line	763-525-1746 1-866-604-2739	763-486-4436	Dept-triagetransition-bhp@Fairview.org

## II. Website

BHP website [www.bhpcare.com](http://www.bhpcare.com) provides updates to behavioral health information, including:

- Provider Manual
- Referral Network links and information

## III. Referral Network Services

Behavioral Healthcare Providers (BHP) Referral Network drives value for patients by connecting them to outpatient behavioral health resources. Patient referrals to resources in this network primarily come from MHealth Fairview Emergency Departments, Primary Care Clinics, and other hospitals.

### A. Verification Screening Criteria

Minimum criteria for consideration as a Provider in the BHP Referral Network include:

- Be licensed for independent practice, or in compliance with Supervisee Agreement
- Maintain acceptable level of professional liability insurance
- Clearance on OIG Exclusion list

Practice shall notify BHP as soon as possible (but in no event later than ten (10) business days) if any Provider's licensure, registration, or certification is restricted, suspended, revoked, or otherwise terminated, or upon an exclusion of any Provider from participation in any federal or state health care program. If this is not received, BHP may immediately terminate the Agreement upon written notice, as outlined in the Network Provider Agreement.

## B. Information Changes

To make changes to the provider's information, please contact [System-nservices@Fairview.org](mailto:System-nservices@Fairview.org) with the updated information. The MN Uniform Practitioner Change Form is an acceptable method to communicate these changes.

Types of information BHP needs to be updated on includes:

- Primary practice location
- Billing address location
- Phone/Fax/Email changes
- Name changes
- National Provider Identifier (NPI)

## IV. Referral Network Patient Population

As a provider in the BHP Referral Network, you may receive referrals for patients from several areas.

***Emergency Crisis Assessments and Intervention (DEC)*** is a service that utilizes Licensed Mental Health Professionals (LMHPs) and provides clinical assessment and intervention for patients coming to an Emergency Department in a Mental Health or Addiction crisis. These services are provided within all of the M Health Fairview hospital EDs as well as several non-Fairview hospitals throughout Minnesota and northern Wisconsin. These services are available twenty-four hours per day; 7 days per week.

***M Health Fairview Services*** offers a wide range of mental health and substance use disorder services. Patients may be connected to the BHP Referral Network from areas across the continuum of M Health Fairview Services Mental Health and Addiction care, including, but not limited to behavioral health access, emergency, inpatient, outpatient, partial hospitalization, residential, day treatment, and therapy. Patients are connected to the best type of care will help you get the type of treatment that works best for you

- For all patients referred through BHP's service lines it is the expectation that providers and programs provide attendance outcomes for each patient scheduled. It is the goal of BHP to ensure all patients receive the necessary services to meet their behavioral health needs.